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# City of Traverse City

Department of Municipal Utilities

GERALD "BUCK" WILLIAMS BLDG  
625 Woodmere Avenue  
Traverse City, MI 49686  
(231) 922-4900



Traverse City Water Customer

ADDRESS

Traverse City, MI 4968

RE: Notice of Cross Connection Control Survey

Date:

Dear Traverse City Water Customer,

You are receiving this letter because your participation is required in meeting our Cross-Connection Control Program, as required of all water systems under Michigan Public Act 399, 1976. A cross-connection is a connection between a potable water system and an environment that could allow contaminants to enter the water supply, thereby making it unsafe. This program aims to identify and eliminate cross-connections to maintain safe drinking water for all water customers. This requires a field review of all private home or building plumbing systems including irrigation systems, since they are connected to the City's water distribution system.

Traverse City has retained CCRA Professional Services to survey the private plumbing system inside and outside your home or building. The survey is necessary to identify those plumbing connections that may require installation of a backflow prevention device. Accordingly, we are requesting access to your property and home or building's interior plumbing system from **Date to Date**. To help avoid any inconvenience, you can schedule an appointment with CCRA Professional Services. If no appointment is made, we will attempt to complete the inspection by making a personal visit to request permission for access. Your cooperation in assisting the City to meet this state mandate is much appreciated.

If you would like to verify the legitimacy of this letter, please visit Traverse City's website at: <https://www.traverscitymi.gov/government/city-departments/sewer-and-water/>

**Should you require further information on the Cross-Connection Control Program, or you wish to schedule an appointment to have the survey completed, please contact Wyatt Mach from CCRA at (630) 450-7781.**

Justin Roy, Superintendent  
City of Traverse City  
Water & Sewer Maintenance  
604 Hannah Ave  
Traverse City, MI 49686  
(231) 922-4923, option 2

Wyatt Mach  
CCRA IT Service/Training  
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CCRA Professional Services